



Union Oil & Gas, Inc.

New Customer Welcome Packet

Union Oil & Gas is pleased to welcome you as a new customer and look forward to delivering safe and reliable natural gas to you.

The enclosed information includes:

- Frequently Asked Questions
- Application for Service
- Application for Automatic Payment Authorization
- Paperless E-bill Authorization
- Understanding you Bill
- Bill Pay Options
- Pipeline Safety – Public Awareness
- Service Line Notice
- Right of Way Notice
- Tap and Plumbing
- Rate Schedule (outlines our current Residential Rates)

This and other important information can be found on unionoilgas.com

If you have any questions about Natural Gas Service provided by Union Oil & Gas, please contact a Customer Representative at 304-586-2151 or email utilitynotifications@unoinoilgas.com

Thank You

I have received a New Customer Packet and understand that if I have further questions I can contact Union Oil & Gas:

Print Name: _____

Signature: _____ **Date:** _____



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Thank You

Frequently Asked Questions

As a new customer, here are answers to some of our most often asked questions:

1. Office Hours are 8:00am to 4:00 pm Monday thru Friday excluding holidays.
 - a. Office and Emergency Number
 1. 304-586-2151 (Answering Service after Hours)
2. Meter Deposits
 - a. Residential: \$60.00
 - b. Commercial: \$150.00
 - c. Meter Deposits are refunded twelve (12) months from the date of establishment if there are no delinquencies during that 12 month period. If delinquencies exist after the first 12 months, you will receive your refund when you have successfully paid a 12 month period without delinquencies. Interest is paid on the deposit according to the rate posted by the WV Public Service Commission.
3. Service Lines

Unless you are moving into a house that previously had gas service, you will need a service line. The customer is responsible for installing the pipeline necessary to reach their residence. Union Oil & Gas does not provide any services inside the residence or business. The maintenance of the service line is the responsibility of the customer. The customer should periodically inspect their service lines for leaks, corrosion or unsafe conditions and repair them promptly. The meter's location is at Union's discretion. The customer is responsible for any damages to the service line resulting from the customer's negligence. When excavating, the piping should be located in advance. Call WV811 by dialing 811 or submitting a locate ticket through wv811.com. A plumbing contractor or heating and cooling contractor can assist in inspecting and repairing the customer's buried service pipeline. IPS Schedule 40 pipe is recommended.
4. Leak Adjustment Policy

If a leak is suspected or discovered, the customer should contact our Customer Representative Team immediately at 304-586-2151. If a leak has occurred, the utility will review the circumstances surrounding the leak to assess responsibility. If there is determination that all or part of the gas loss is not the responsibility of the customer, the utility shall make adjustments to their next billing statement.
5. Meter Reading

If a customer has a question about their meter reading, please contact our Customer Representative Team at 304-586-2151. With each meter, the numerical differences between the previous month and the present month equals the amount of MCFs used. If Union discovers that its reading was in error, the customer's bill will be corrected accordingly.
6. Billing

Bills are sent out the last business day of the month. Bills that are not paid within twenty (20) days are considered past due and will be charged a penalty. Bills that are not paid within thirty days (30) are considered delinquent. If the customer cannot pay a bill in full, then contact Union Oil & Gas at 304-586-2151 to discuss payment options available.
7. Right of Ways (See ROW section in this packet for more information on ROWs.)

Utility ROWs on your property and must be maintained and kept clear of any permanent structures and other obstructions as outlined in the ROW section of this packet.



UNION OIL & GAS, INC
 P.O. Box 27
 Winfield, WV 25213-0027
 Ph: 304-586-2151 fax: 304-586-9467

Download application and send
 completed application to:
utilitynotifications@unionoilgas.com
 by mail or fax

Residential Service Application

Applicant Information:

Date of Application: _____ Email: _____
 Name (Last, First, MI): _____ Date of Birth: _____
 Home Phone: (____) _____ Cell/Work: (____) _____
 Employer: _____ Employer Phone: (____) _____
 SS#: _____ - _____ - _____ Driver's License #: _____ State: _____

Co-Applicant Information:

Email: _____
 Name (Last, First, MI): _____ Date of Birth: _____
 Home Phone: (____) _____ Cell/Work: (____) _____
 Employer: _____ Employer Phone: (____) _____
 SS#: _____ - _____ - _____ Driver's License #: _____ State: _____

Service Information:

Service Address: _____ City: _____ Zip: _____
 Directions to Location: _____
 Landlord's Name (If Leased/Rented) _____

Billing Address: Check if same as Service Address

Address _____ City: _____ Zip: _____

How did you Hear about Union Oil & Gas?

Company Website Postcard/Mailer Internet Search Billboard Neighbor/Friend/Relative
 Newspaper Realtor Contractor Other: _____

Submit completed form to: utilitynotifications@unionoilgas.com

OFFICE USE ONLY:

Date Received: _____ By: _____

Previous Customer? Yes ___ No ___ Meter Deposit Received? Yes ___ No ___ Amount \$ _____



UNION OIL & GAS, INC.
Mail to: P.O. Box 27
Winfield, WV 25213
Or Fax to: 304-586-9467
Phone: 304-586-2151

Download application and send
completed application to:
utilitynotifications@unionoilgas.com
by mail or fax

Commercial Service Application

Billing/Applicant Information:

Date of Application: _____ Email: _____

Business Name: _____

Last: _____ Last _____ MI: _____
Contact Person or Owner Name

Office Phone: _____ Other: _____

EIN#: _____ or SS: _____ - _____ - _____

Service Information:

Address: _____ City: _____ ZIP: _____
State: _____

Directions: _____

Site Contact Name: _____ Phone: _____

Site Emergency Phone: _____

Landlord's Name (if Leased): _____

Billing Address: Check if same as Service Address Address: _____

Street: _____ City: _____ ZIP: _____ State: _____

Office Use Only

Date Received: _____ By: _____

Previous Customer? Yes _____ No _____

Meter Deposit Received Yes _____ No _____ Amount: _____

Submit completed form to: utilitynotifications@unionoilgas.com



Union Oil & Gas Email Request Form & Paperless Billing Request



Please provide your Email Address or scan the QR code to update your account information and periodically provide you with important messages from Union Oil & Gas.

Name(s): _____

Email 1: _____

Email 2: _____

Service Address: _____

Billing Address: _____

(If different from Service Address)

Check box if you would like to enroll in Paperless E-bill:

E-bill (Email)

Both Paper and E-bill

Signature: _____ Date: _____

Understanding Your Bill

Monthly bills will reflect usage based on the read taken from your meter, which will vary from month to month depending on how much natural gas you use and the current cost of natural gas. Gas use is measured in the unit MCF, equal to 1,000 cubic feet. Circumstances affecting your monthly bill include the weather, the number and type of appliances you use, the amount of time you spend at home, and more. The following example is an explanation of a bill from Union Oil & Gas, and the charges approved by the West Virginia Public Service Commission (PSC).

Meter Information

1. PREVIOUS	2.	3. CURRENT	4.	5.
Date	Reading	Date	Reading	Usage
01/27/2022	552.0	2/24/2022	568.0	16.0

1. Previous Date: The date of the previous monthly meter reading

2. Previous reading: The MCF reading of the previous monthly meter reading

3. Current Date: The date of the most recent monthly meter reading

4. Current Reading: Represents the current reading in MCF taken from the meter on the date indicated

5. Usage: Previous Reading subtracted from the Current Reading to determine the amount of consumption to be billed

Current Activity

6. Consumption Charge	16.0 * 10.07	\$ 161.12
7. Customer Charge		\$ 13.13
8. Surcharge		\$ 5.98
9. B&O Tax		\$ 5.64
10. Town Tax		\$ 3.98
11. Total Current Charges		\$189.35

6. Consumption Charge: Amount of MCF consumed (usage total) multiplied by the current rate per MCF

7. Customer Charge: Fixed amount used to cover the cost of your service, meter and billing. This charge is applied regardless of gas usage.

8. Surcharge: Infrastructure Improvements

9. B&O Tax: Business and Occupation tax some towns elect to receive.

10. Town Tax: Tax some towns elect to receive

11. Total Current Charges: The sum in dollars of items 6-10 above. This is only for the current billing period and does not account for any previous balances or penalties.

Understanding Your Bill (*continued*)

ACCOUNT SUMMARY

12. Previous Balance	\$ 125.00
13. Payments Received	\$ 0.00
14. Penalties	\$ 1.25
15. Adjustments	\$ 0.00
16. Balance Forward	\$ 126.25
17. Total Current Charges	\$ 189.35
18. AMOUNT DUE	\$ 315.60
19. AMOUNT DUE AFTER (due date)	\$ 318.75

12. Previous Balance: Balance remaining from previous bill. Will be zero if paid in full.

13. Payments Received: Amount of payment provided whether full or partial.

14. Penalties: Charges incurred primarily due to lack of payment.

15. Adjustments: Overbilled or Underbilled and other miscellaneous actions.

16. Balance Forward: Previous balance and penalty added together.

17. Total Current Charges: The sum in dollars of items 6-10 above. This is only for the current billing period and does not account for any previous balances of penalties.

18. Amount Due: Total amount due including previous balances and current balance.

19. Amount Due After: Total Amount Due if payment received after the due date including additional penalties.

Making Payments

Union Oil & Gas offers many convenient choices to pay your monthly gas utility bill.

Online: Visit unionoilgas.com to register for convenient online bill pay. The option to pay with Credit Card or TeleCheck ACH payment is available. Online you can view past bills, payment history and receipts.

By Mail: Send checks to the address shown on your bill with account number clearly noted on the check. Include your original bill stub to ensure that your payment is credited to your account. Allow 3-5 days for mail delivery.

In Person: Payment can be made at the local office, 85 Ferry St, Winfield WV 25213. Business hours are M-F 8am to 4pm. After hour payments can be placed in the payment drop box.

By Phone: Call 304-586-2151 to take care of payments by phone. Have your account number and method of payment ready for the Customer Representative.

Bill Pay through your bank: Sign up to have your monthly Union Oil & Gas payment automatically deducted from your bank account. Inquire with your bank for more information.

What To Do When You Can't Pay Your Bill:

If there is any reason you cannot pay your gas bill on time, contact our Customer Representative Team at 304-586-2151. Union Oil & Gas may be able to arrange flexible payment schedules for customers who need time to pay the entire bill. It is important to contact us prior to termination in order to avoid additional cost and the inconvenience of lost service.

Budget Billing:

Union Oil & Gas offers Budget Billing. This option is available to help avoid the seasonal highs and lows in your bills by paying the same amount each month. This is periodically reviewed and adjusted based on usage and other factors such as energy cost.

Energy-Assistance Programs:

Households may contact the WV DHHR for qualification details.

Termination of Service:

Union Oil & Gas will interrupt service if bills are not paid on time. You will be provided a 10-day termination letter in the mail and/or email with further information.

If we do not hear from you and make arrangements to continue service during the 10-day period, termination may occur which could lead to additional costs and expenses in addition to the inconvenience from loss of service.

If service is disconnected due to late payment, we will require payment of past due amounts and/or deposit modifications may need to be paid before service is reconnected. In addition, a reconnection fee will apply.

Contact our Customer Representative Team at 304-586-2151 or unionoilgas.com for more information.

Union Oil & Gas / Teavee Oil & Gas Pipeline Safety



Scan the QR Code to link to a short 1-minute survey to assist us in determining the effectiveness of our Pipeline Awareness Program.

A Message for Our Neighbors

Union Oil & Gas and Teavee Oil & Gas operate natural gas pipelines, compressor stations and other facilities in parts of Cabell, Mason and Putnam Counties, West Virginia. While it is highly unlikely that these facilities will experience problems, we are providing this safety information to you so that you'll know how to identify a problem, and what to do if one occurs.

A Safe Energy Source

Natural gas is a safe and reliable source of energy. When used properly, these pipelines are the safest way to transport energy; however, as with any type of transportation, you need to use caution. Possible hazards associated with an unintended release from a natural gas pipeline facility include gas migrating near or inside a building, pipeline fires or explosions. Although these situations are not commonplace it is important to review the guidelines contained in this brochure for the steps that should be taken if you suspect a pipeline product release.



Basic Information

Right-of-Ways

If a pipeline right-of-way is located on your property, it must be free from obstructions, including buildings or sheds, trees and tall bushes. Do not dig or store anything on or near the right-of-way without first contacting us!



Line Markers

Line markers are used to indicate the approximate location of buried pipelines. The markers display the material that is in the line, our company's name, and a phone number where we can be reached in the event of an emergency. Pipeline markers are important to public safety. It is a federal crime for any person to willfully deface, damage, remove or destroy any pipeline sign or right-of-way marker required by federal law.

Corrosion Test Stations

In addition to these markers, you may also see a white plastic pipe with a green cap on top. These are corrosion test stations, used to test the pipeline.

Line Markers



TEAVEE OIL & GAS, INC.

Union Oil & Gas, Teavee Oil & Gas
85 Ferry Street • Winfield, West Virginia 25213

304-586-2151
www.unionoilgas.com

Call Before You Dig! It's the Law.

Miss Utility West Virginia

Helps prevent you and other from hitting underground pipelines. This notification system **MUST** be used prior to excavation. Then, wait the required amount of time before digging. To use this service visit wv811.com or call: **811, or 800-245-4848**



Physical Indications of a Pipeline Release

- The smell of a "rotten egg" odor
- An unusual hissing or roaring sound
- Flames burning above, or coming from, the ground
- Dead or discolored vegetation in the midst of green vegetation
- Dirt blowing from a hole in the ground
- Water bubbling or blown into the air at a body of water
- Rainbow sheen on water
- White vapor cloud
- Frozen area on ground

Steps That Should be Taken in the Event of a Pipeline Release:

1. Immediately evacuate the house or building and nearby area, travel upwind and advise others to stay away.
2. Do not turn lights on or off, or use your garage door opener.
3. Do not use your house or cell phone to make calls from inside or near the house, building or immediately vicinity.
4. Do not close windows or doors. Leave them open while exiting which will allow gas to travel outside the house or building.
5. Do not light a match or anything else that could cause a spark.
6. From a safe place, call Union Oil & Gas, and call 911.
7. Wait for Union Oil & Gas to tell you it is safe to return to your house, building or property.



Emergency Responders:

**Do Not Operate Pipeline Valves, Unless Directed By Gas Company Personnel.
Do Not Drive Into A Leak Or Vapor Cloud. Eliminate Ignition Sources.**



Keep Your Home Safe

- All gas appliances must be correctly installed, maintained, and vented to the outside.
- If the flame on your gas range is not blue, have it checked.
- When having your furnace checked, inspect the chimney to make sure the flue is venting properly.
- Keep the area around your furnace and water heater clean and free of clutter.
- Don't store gasoline or paint thinner indoors or use flammables near gas appliances.



Outdoor Reminders

- We are required to keep the area above ground of our lines clear for patrols and leak surveys. If part of your property borders on a pipeline right-of-way, you will see us clearing brush and trees about once a year to meet our requirements.
- If you are one of our gas customers, our meter readers will be out to read your meter once a month. Please don't plant shrubbery that will affect their access to your meter!



Integrity Management

In accordance with federal regulations, Union Oil & Gas has developed and implemented an integrity management program for transmission lines. The program:

- Identifies high consequence areas along its transmission lines based on population and land/building use.
- Creates a risk model that prioritizes the high consequence areas for integrity assessment.
- Completes specific evaluations, such as corrosion investigations and/or pressure testing to ensure the integrity of the pipelines.

To look at our Integrity Management Plan,
call our office and we'll set up a time to meet with you.

Maintenance of Underground Service Lines

According to Federal Pipeline Safety requirements, we are notifying you that Union Oil & Gas (UOG), regardless of the location of your gas meter, does not maintain your buried piping from your property line to any structure or point of use on your property. If your buried piping is not maintained, it may be subject to the potential hazards of corrosion and leakage.

Unless you are moving into a building that previously had gas service, you will need a service line. UOG does not install service lines or any services inside of a building.

Although UOG will periodically check your service line, the customer is responsible for maintenance of the buried gas piping and it should be inspected for leaks, periodically inspected for corrosion if the piping is metallic, and repaired if any unsafe condition is discovered. Licensed plumbers, and heating contractors can assist you in locating, inspecting, and repairing your buried piping. UOG recommends IPS Schedule 40 piping.

When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand. West Virginia State Law requires you to provide 48 hours' notice prior to such excavation by calling the state one-call system, WV811. Simply dial 811. It's easy and it's free. Visit www.wv811.com for additional information.

Should you have any questions concerning this notice, you may contact us at:

Union Oil & Gas
PO Box 27
Winfield, WV 25213
304-586-2151
utilitynotifications@unionoilgas.com

Right of Ways (ROW)

It is the homeowner / landowner responsibility to keep the utility ROW maintained in developed areas. The utility will maintain the ROWs in undeveloped areas (ex. Wooded not residential lots).

Often times a landowner is unaware of ROWs on their property. Review of your property deed will often depict or describe what is located on your property and the offsets along the ROW. Many utility ROW agreements are recorded as a matter of public record and can often be found on surveys and plats. Because many ROWs existed before a neighborhood was established, it is important to carefully review all historical records associated with your particular property.

It is important to keep the ROW clear due to ongoing utility maintenance and in the rare case of pipeline emergencies.

Permanent structures are not allowed on ROWs including but not limited to:

Houses / Additions

Garages / Carports

Decks

Pools / Hot Tubs

Concrete Pads

Stored materials such as pipes, hay bales, debris piles, non-working equipment (cars, boats, heavy machinery)

No excavation should ever occur without first contacting WV811. Failure to do so may result in civil and/or criminal penalties as well as exposure to civil liability for any and all damages. Simply dial 811 or visit wv811.com to submit a ticket or for more information. Doing so will ensure all utilities in an excavation area will be located and marked accordingly. You may be surprised to know what is in your excavation area, as many utility lines are not buried very deep. It is important to take advantage of this free service to protect yourself and others.

Should you have further questions regarding this ROW notice please contact us at:

Union Oil & Gas
PO Box 27
Winfield, WV 25213

Tap and Plumbing Requirements

We are glad that you decided to use clean natural gas as your energy source. In order to commence service, there are certain preparations which the customer must undertake.

All applicants will receive a tap and meter capable of flowing 275,000 BTU. Should the applicant require higher gas flow as determined by themselves or their agents, they must inform Union as to their flow requirements. Union will provide an appropriate meter and regulator based upon customer's demonstrative gas requirements. Union expressly denies any liability for any failure by applicant or their agents to properly configure meter and pipe size design based upon expected gas flow requirements.

1. The interior plumbing must be extended to the outside of the house and hooked to one appliance before a meter may be installed.
2. All mobile homes must have a flexible home connector (3/4" fitting).
3. If the plumbing is to extend through masonry, it must be encased in a sealed (metal or plastic) wall sleeve.
4. There must be a shut off valve on each appliance.
5. No copper lines are allowed outside of the house.
6. For plumbing coming out of the house, 1" steel threaded pipe to be used and it must extend 6" from the exterior wall.
7. For service lines:
 - a. Depth shall be no more than 24" or less than 12" underground (18" preferable)
 - b. Min. 1" IPS Schedule 40 Yellow Poly Gas pipe for service lines in plastic
 - c. Bare steel underground must be coated and wrapped
 - d. All underground piping requires marking tape or wire (Size 12 or 14)

If you are unsure whether you are in compliance with these requirements, consult your contractor or contact our Customer Representative Team at 304-586-2151.

**** Please call us before you purchase any Service Line piping and/or components from a big box store/ retailer as not all of what is sold at those retailers is compatible with our requirements.**



PRIOR TO ANY DIGGING, YOU ARE REQUIRED BY LAW TO CONTACT WV ONE CALL (WV811). DIAL 811 OR VISIT WV811.COM TO SUBMIT A TICKET AND WITHIN 48 HRS THE UTILITIES IN THE EXCAVATION AREA WILL BE LOCATED AND MARKED.

Once you contact WV811, member utilities will dispatch someone to come mark the lines according to your request. Each color flag or marking paint represents a different utility and are part of a centralized color-coding system used across the country.



**Know what's below.
Call before you dig.**

APWA UNIFORM COLOR CODES



RED: Electric power lines, cables, conduit and lighting cables



YELLOW: Gas, oil, steam, petroleum, gaseous materials



ORANGE: Communications, alarm or signal lines, cables or conduit, traffic loops



PURPLE: Reclaimed water, irrigation, slurry lines



BLUE: Potable water



GREEN: Sewers and drain lines



WHITE: Proposed Excavation Site



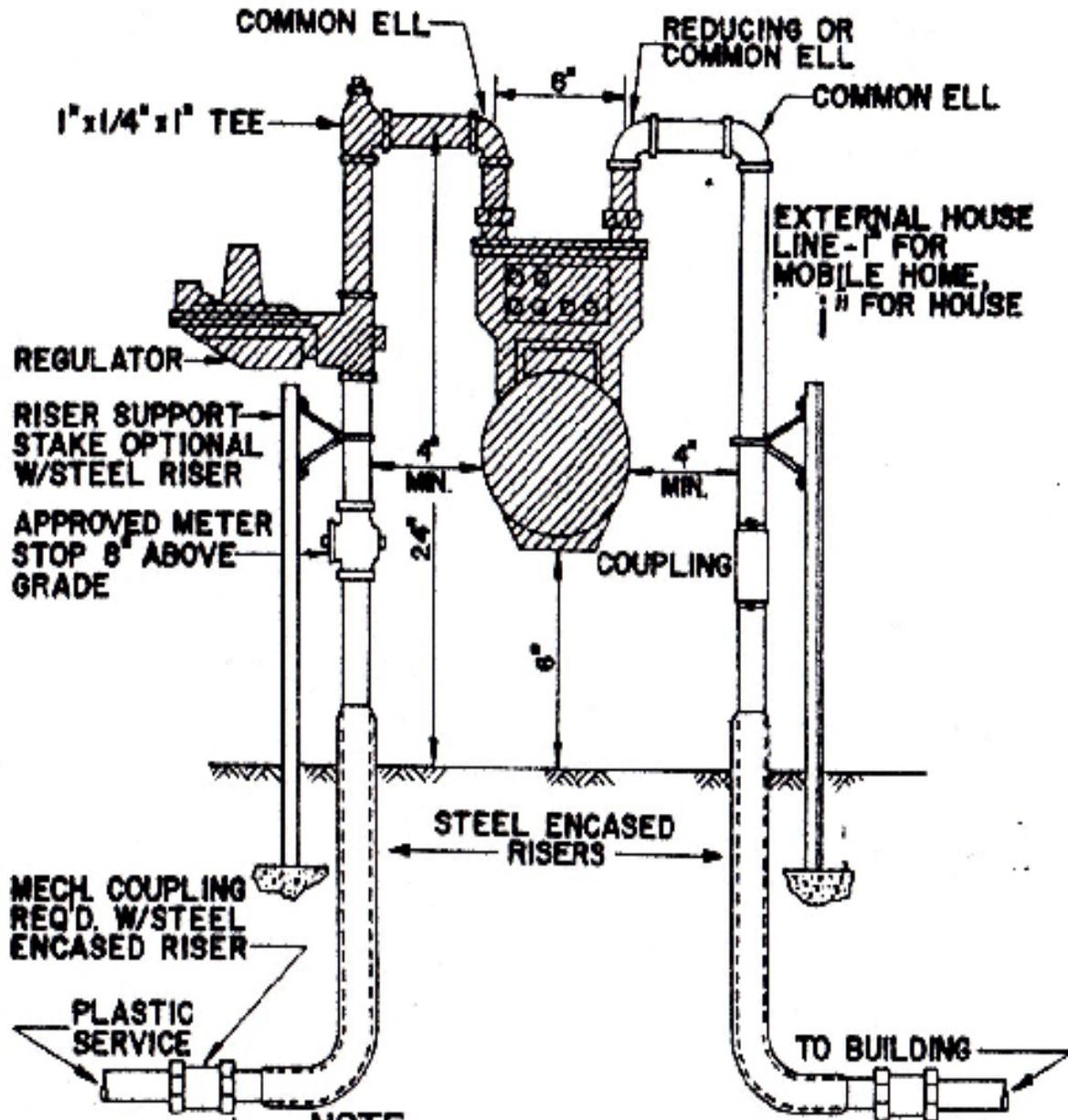
PINK: Temporary survey marks

The marks are approximate. Dig carefully near them.



UNION OIL & GAS, INC.
P.O. Box 27
Winfield, WV 25213-0027
304-586-2151

This document is intended to be a guideline. State and Federal Code must be followed. Please remember that the area around the meter must be clear of vegetation and obstacles in order for gas service personnel to properly maintain the integrity of the gas supply.



IF METER IS AT PROPERTY LINE THIS PART OF LINE WILL BE FURNISHED BY THE GAS CO.

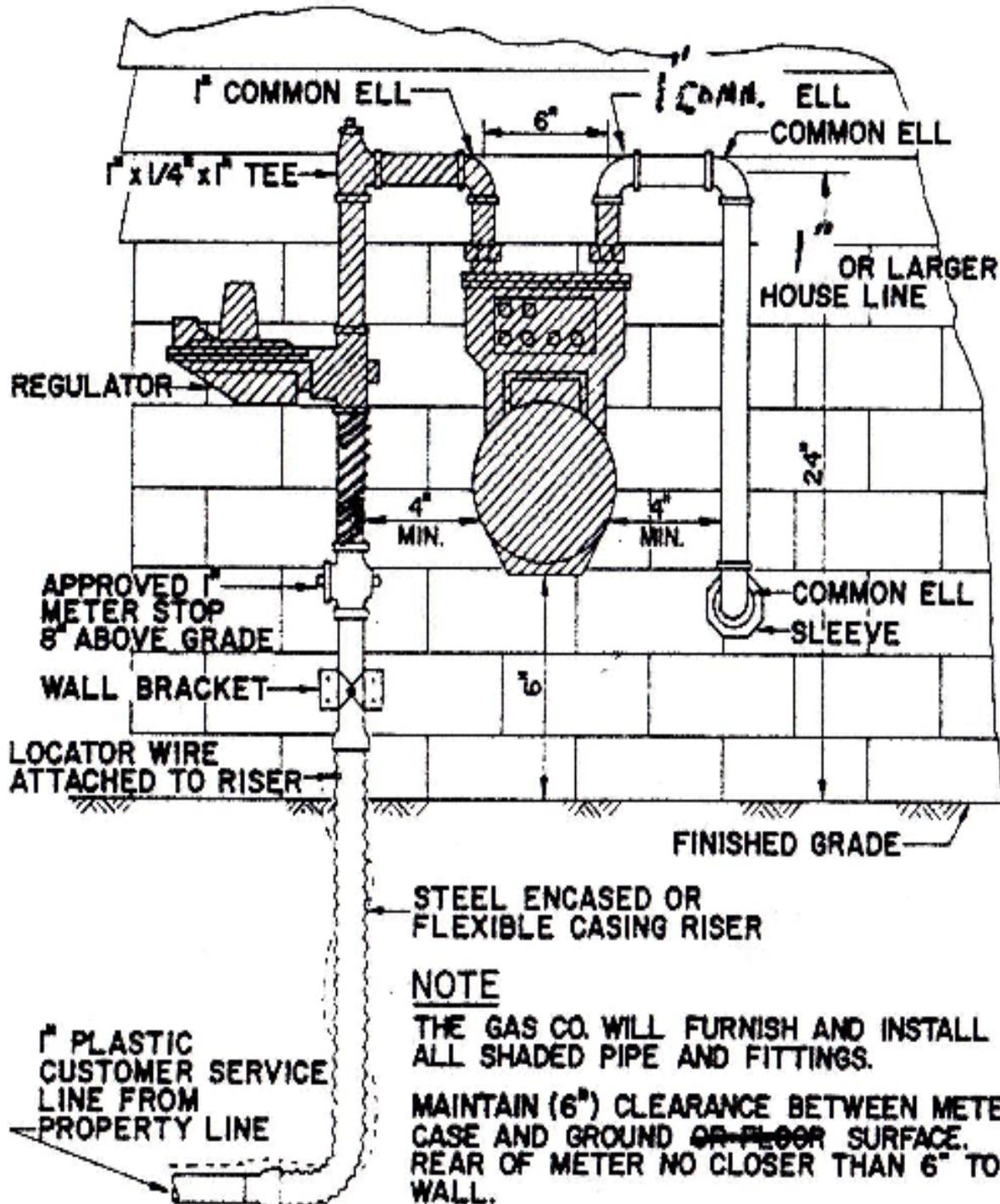
NOTE
THE GAS CO. WILL FURNISH AND INSTALL ALL SHADED PIPE AND FITTINGS, EXCEPT THAT RURAL CUSTOMERS ON FIELD LINES MAY HAVE TO PURCHASE ONE OR MORE REGULATORS, RELIEF VALVES, OR A DRYER.

**MEDIUM PRESSURE
REMOTE LOCATION METER SET**



UNION OIL & GAS, INC.
P.O. Box 27
Winfield, WV 25213-0027
304-586-2151

This document is intended to be a guideline. State and Federal Code must be followed. Please remember that the area around the meter must be clear of vegetation and obstacles in order for gas service personnel to properly maintain the integrity of the gas supply.

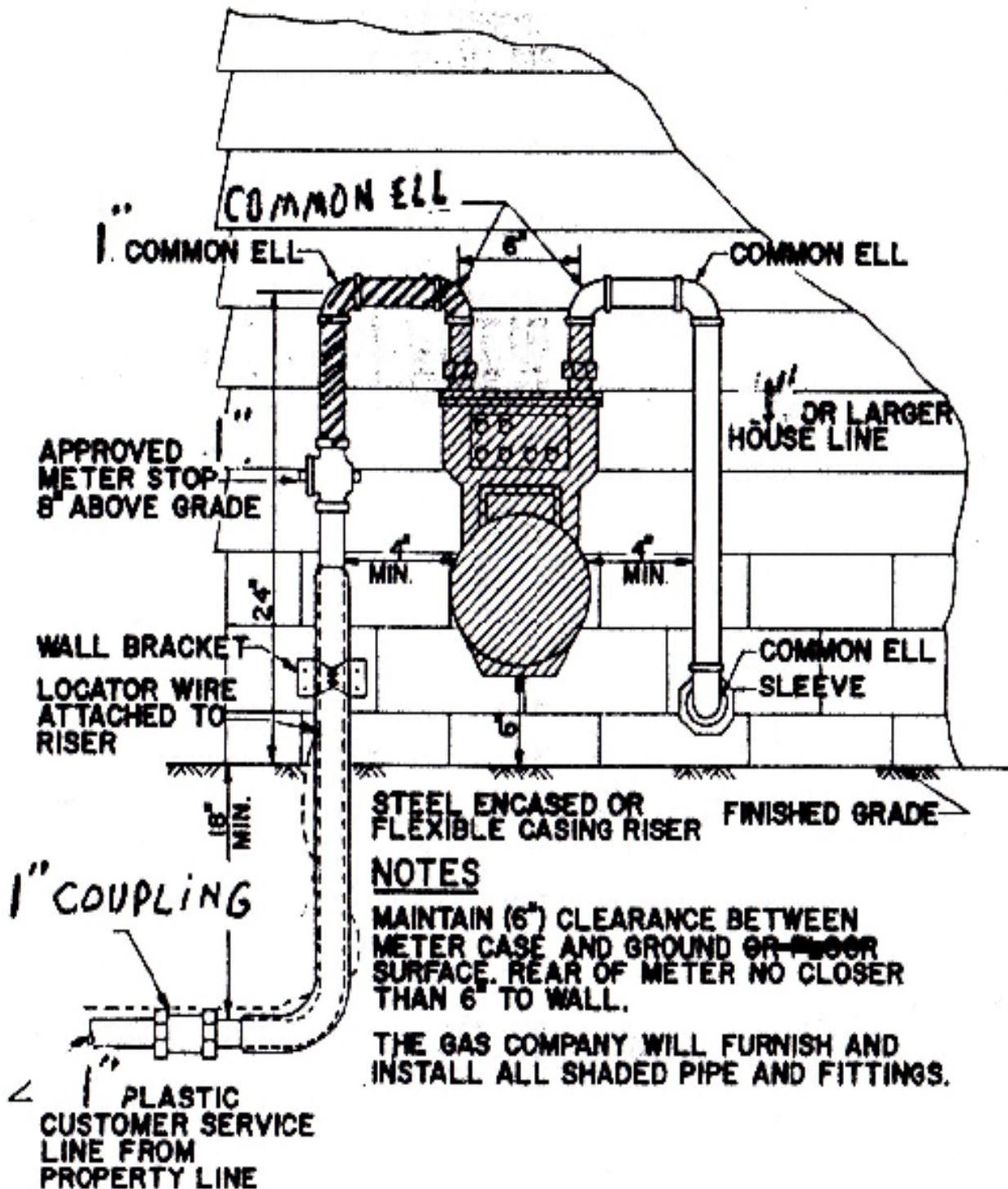


MEDIUM PRESSURE FOUNDATION METER SET



UNION OIL & GAS, INC.
P.O. Box 27
Winfield, WV 25213-0027
304-586-2151

This document is intended to be a guideline. State and Federal Code must be followed. Please remember that the area around the meter must be clear of vegetation and obstacles in order for gas service personnel to properly maintain the integrity of the gas supply.



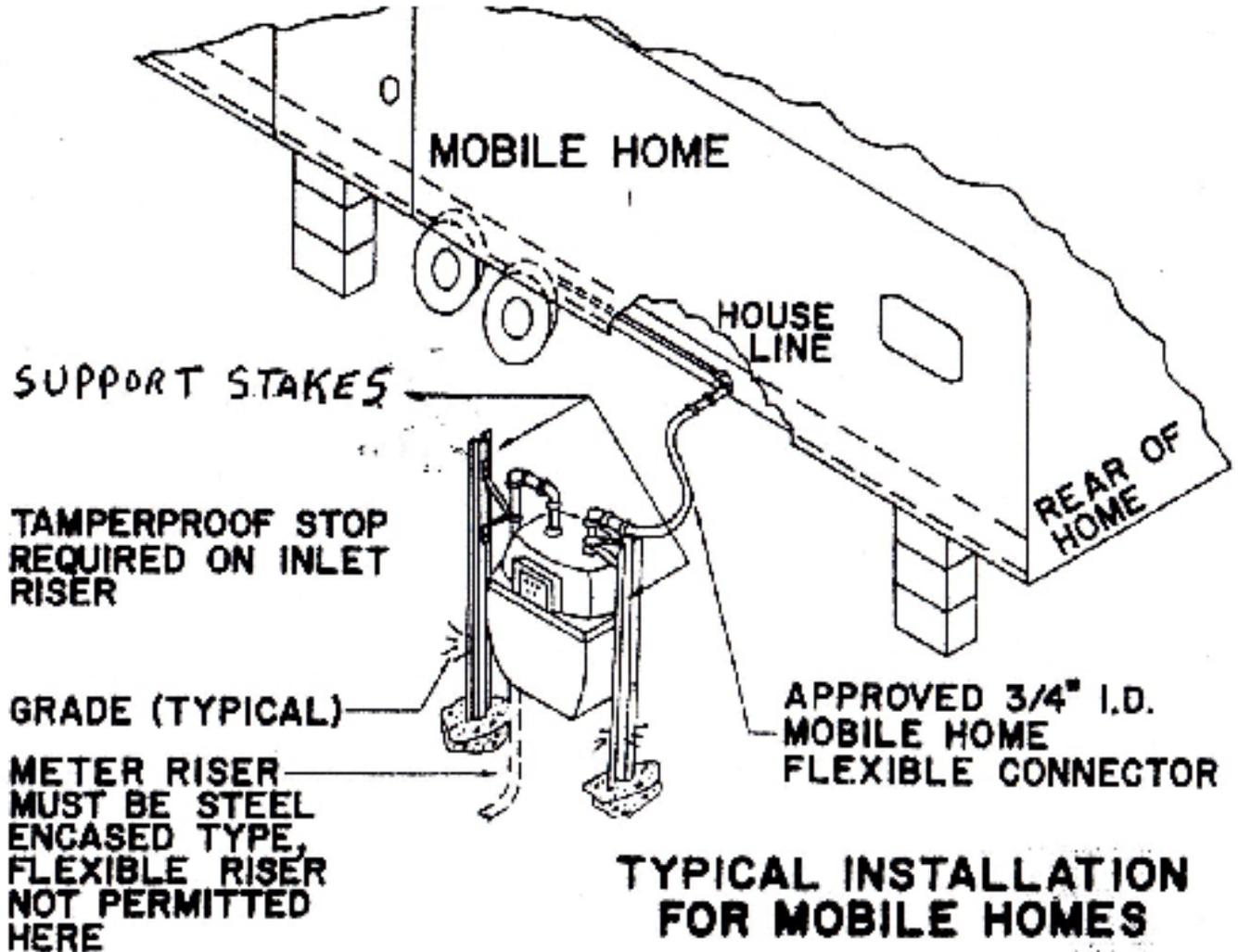
**LOW PRESSURE
FOUNDATION METER SET**

The following documents can be viewed on unionoilgas.com and selecting the Rates / Tariffs tab at the top of the webpage



UNION OIL & GAS, INC.
P.O. Box 27
Winfield, WV 25213-0027
304-586-2151

This document is intended to be a guideline. State and Federal Code must be followed. Please remember that the area around the meter must be clear of vegetation and obstacles in order for gas service personnel to properly maintain the integrity of the gas supply.



Union Oil & Gas, Inc.
Charleston, WV

P.S.C. W.Va. No. 37
Twenty-Fourth Revision of Sheet No. 4
Canceling Twenty-Third Revision of Sheet No. 4

SPECIAL REDUCED RATE RESIDENTIAL SERVICE RATE SCHEDULE

APPLICABILITY

Applicable in entire territory served.

AVAILABILITY

Available during the months of December, January, February, March and April for residential customers who qualify for special reduced rates under the provisions of West Virginia Code § 24-2A-1.

RATES

	Customer Charge (No consumption included)	Per Month	\$ 10.504
(D)	Consumption Charge	Per Mcf	\$ 7.2616

(D) The above rates include a purchased gas rate of \$5.36 per Mcf.

DELAYED PAYMENT PENALTY

The above tariff is net. On all accounts not paid in full within twenty (20) days of the date of the bill, 0.80% will be added to the net amount due. This delayed payment penalty is not interest and is only to be collected once for each bill where it is appropriate.

RECONNECTION CHARGE

Whenever the supply of gas is turned off for violation of rules or regulations, non-payment of bills, or fraudulent use of gas, the utility may make a charge of twenty-five dollars (\$25.00) for reestablished service. If service is discontinued at the request of the customer, the utility may refuse service to such customer at the same premise within eight (8) months unless it shall receive payment of seventy-five dollars (\$75.00)

(D) Indicates Decrease

Issued: November 6, 2023

Effective: December 2023 Billings

Issued by: /s/ David B. Hanna
David B. Hanna, Attorney

Issued by authority of an order by the WV PSC in Case No. 23-0660-G-30C final on October 24, 2023.

Union Oil & Gas, Inc.
Charleston, WV

P.S.C. W.Va. No. 37
Twenty-Fourth Revision of Sheet No. 2
Canceling Twenty-Third Revision of Sheet No. 2

RATES

APPLICABILITY

Applicable in entire territory served.

AVAILABILITY

Available for domestic and commercial service.

RATES

	Customer Charge (No consumption included)	per month	\$ 13.13
(D)	Consumption Charge	per Mcf	\$ 9.077

(D) The above rates include a purchased gas rate of \$ 5.36 per Mcf.

DELAYED PAYMENT PENALTY

The above tariff is net. On all accounts not paid in full within twenty (20) days of the date of the bill, 1% will be added to the net amount due. This delayed payment penalty is not interest and is only to be collected once for each bill where it is appropriate.

RECONNECTION CHARGE

Whenever the supply of gas is turned off for violation of rules or regulations, non-payment of bills, or fraudulent use of gas, the utility may make a charge of twenty-five dollars (\$25.00) for reestablished service. If service is discontinued at the request of the customer, the utility may refuse service to such customer at the same premise within eight (8) months unless it shall receive payment of seventy-five dollars (\$75.00)

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Issued: November 6, 2023

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David B. Hanna, Attorney

Issued by authority of an order by the WV PSC in Case No. 23-0660-G-30C final on October 24, 2023.

Union Oil & Gas, Inc.
Charleston, WV

P.S.C. W.Va. No. 37
6th Revision of Sheet No. 29
Cancelling 5th Revised Sheet No. 29

IREP RATE SCHEDULE

(C)APPLICABILITY

An Infrastructure Replacement and Expansion Program (IREP) rate will be applied to customers' bills after September 28, 2024 (C) under the applicable tariff schedule as set forth in the rate schedule below.

(C)BILLING

Effective for service rendered on and after September 28, 2024 (C), the IREP rate will be billed as a component of the volumetric base rate for tariff sales customers and transport customers for each rate schedule as set forth below:

Rate Schedule	IREP Rate per Mcf
Domestic and Commercial	\$0.40215 (I)
Transportation	\$0.21789 (I)

LOCAL TAX SURCHARGE

The above rates are subject to the local tax surcharge as set forth on Sheet No. 8.

(I) Indicates Increase

(C) Indicates change in language

Issued: August 13, 2024

Effective: September 28, 2024

Issued by: /s/ Courtlandt L. Smith
Courtlandt L. Smith, President

Issued pursuant to a Commission Order in WV PSC Case No. 24-0414-G-390P final on August 8, 2024.